

Refund Policy Subject to these terms, we offer refunds on the purchase of goods but not on the provision of services.

Our returns period lasts for 14 days after you receive any item. If 14 days have gone by since delivery of your purchase, unfortunately, we can't offer you a refund.

To be eligible to return an item for a refund, it must be unused and in the same condition that you received it. It must also be in the original packaging. To complete your return, we require a receipt or proof of purchase.

Where items have been made or personalised for you, they are non-refundable unless defective. Please be sure to confirm all items prior to purchasing.

If you need to return an item, send us an email at our contact email address on this website and we will provide you with the address to return your items.

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

When you are returning items, you should consider a trackable shipping service or purchasing shipping insurance.

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.

If you receive a refund, other than for a faulty item, the cost of return shipping will be deducted from your refund.

P.S. For items bought online we have a fee of £10 for a delivery costs.

Thank you very much for supporting us!